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By visiting our site, you agree to be bound by the following terms and conditions (“Terms of Service”, “Terms”), including those additional terms and conditions and policies referenced herein and/or available by hyperlink. These Terms of Service apply to all users of the site, including without limitation users who are browsers, vendors, customers, merchants, and/ or contributors of content.

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Platinum Services is pleased to manage individual vacation homes on behalf of the property owner. Our company and our rental properties are not associated with the on-site rental program at the resort and are not responsible for the common areas at the resort. The front desk staff at the Sandestin Resort can not assist you with any issue regarding your vacation rental. Please contact Platinum Services, platinum@psofd.com, for assistance.

Platinum Services of Destin, LLC (Platinum Vacations) is an independent company that is not affiliated with, sponsored by or associated with any entity containing the word "Sandestin." Any use or reference to the word "Sandestin" is in the dictionary or factual sense to identify a property or location and not to suggest any affiliation with any Sandestin® branded entity, product or service.

### **Cancellation/Refund Policy**

Cancellations of rentals that are made within 30 days of the arrival date and after 72 hours of booking will forfeit the monies paid on the reservation. Cancellations that are made within 72 hours of booking incur no penalty. Cancellations or changes that result in a shortened stay that are made within 30 days of the arrival date FORFEIT the FULL amount of the payment. Cancellations or early departures do not warrant any refund of rent or deposit. Travel Insurance premiums & Accidental Damage Fees are non-refundable. Travel Insurance is strongly recommended to all guests for their own financial protection.

## **Links to third party sites/Third party services**

[www.vacationsbyplatinum.com](http://www.vacationsbyplatinum.com) may contain links to other websites ("Linked Sites"). The Linked Sites are not under the control of Platinum Vacations and Platinum Vacations is not responsible for the contents of any Linked Site, including without limitation any link contained in a Linked Site, or any changes or updates to a Linked Site. Platinum Vacations is providing these links to you only as a convenience, and the inclusion of any link does not imply endorsement by Platinum Vacations of the site or any association with its operators.

## **Data Collected**

Platinum Vacations does not share any data (ie name, address, email, phone number) provided by you to any third party sites. The data collected is used by Platinum Services in providing you a high level of service or by advertising promotions and/or specials. All information related to credit card payments is processed by Platinum Services of Destin, LLC on a secure website, linked to [www.vacationsbyplatinum.com](http://www.vacationsbyplatinum.com).

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## **Liability disclaimer**

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### **Changes to Terms**

Platinum Vacations reserves the right, in its sole discretion, to change the Terms under which [www.vacationsbyplatinum.com](http://www.vacationsbyplatinum.com) is offered. The most current version of the Terms will supersede all previous versions. Platinum Vacations encourages you to periodically review the Terms to stay informed of our updates.

### **Contact Us**

Please feel free to contact a member of the Platinum Vacations team at [platinum@psofd.com](mailto:platinum@psofd.com) or (800) 434-0840 with any questions.